

Bury Adult Learning Service

Overall, 1806 surveys were returned during 2018/19.

Preparation for Life and Work – English

Classes that completed the survey and how many were completed in each class:

1-1 GLENN - FS English L1 L2	13
CLB240 – Communicate with Confidence	8
CLB270 – Communicate with Confidence	10
CLB400 – Communicate with Confidence	9
CLB500 – Enjoying English	7
CLB540 - ESOL: Level 2 NLDC	7
CTC442 - Basic Reading, Writing & Communication Skill	3
LB100 - English: FS Level 2	8
LB101 - English: FS Entry 3/Level 1	21
LB200 - English: FS Entry 2/3	16
LB241 - ENGSOL: FS Entry 2	8
LB271 - ENGSOL: FS Entry 3	10
LB300 - English: FS Level 1	6
LB340 - English: FS Level 1	7
LB370 - English: FS Level 2	9
LB401 - English: FS Entry 3	7
LB440 - English: FS Entry 2/3	3
LB470 - English: FS Level 1	10
LB501 – Enjoying English	5
Grand Total	167

Preparation for Life and Work – Maths

Classes that completed the survey and how many were completed in each class:

1-1 LEON - FS Maths L1 L2	23
CB540 - Maths: ESOL (NLDC)	5
NB140 - Maths: Entry 3/Level 1	4
NB200 - Maths: Level 1	8
NB270 - Maths: Entry 3/Level 1	9
NB300 - Maths: Entry 2	8
NB340 - Maths: Entry 3	13
NB400 - Maths: Entry 3	6
NB440 - Maths: Level 1	17
NB470 - Maths: Level 1/2	6
NB500 - Maths: Entry 3	3
NB501 - Maths (ESOL): Entry 2	18
CB309 - Use Maths To Eat Well	4
Grand Total	124

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ESOL

Classes that completed the survey and how many were completed in each class:

AB101X - ESOL: Entry 1B (NLDC)	13
AB101Y - ESOL: Entry 1B (Writing)	9
AB101Z - ESOL: Entry 1B (Reading)	10
AB102X - ESOL: Entry 2A (S&L)	15
AB102Y - ESOL: Entry 2A (Writing)	17
AB102Z - ESOL: Entry 2A (Reading)	22
AB103X - ESOL: Entry 3A (S&L)	16
AB103Z - ESOL: Entry 3A (Reading)	14
AB104Y - ESOL: Level 1 (Writing)	9
AB104Z - ESOL: Level 1 (Reading)	7
AB140X - ESOL: Entry 1A (S&L)	13
AB140Z - ESOL: Entry 1A (Reading)	17
AB141X - ESOL: Entry 1C (NLDC)	10
AB141Y - ESOL: Entry 1C (Writing)	10
AB141Z - ESOL: Entry 1C (Reading)	8
AB142X - ESOL: Entry 2B (S&L)	12
AB142Y - ESOL: Entry 2B (Writing)	12
AB142Z - ESOL: Entry 2B (Reading)	13
AB143Y - ESOL: Entry 3B (Writing)	10
AB143Z - ESOL: Entry 3B (Reading)	12
AB271 - ESOL: Entry 3 (S&L)	11
ADAB100X - ESOL: Entry 3 (S&L)	7
ADAB100Y - ESOL: Entry 3 (Writing)	10
ADAB100Z - ESOL: Entry 3 (Reading)	9
ADAB101X - ESOL: Entry 1A (S&L)	9
ADAB101Y - ESOL: Entry 1A (Writing)	11
ADAB140Y - ESOL: Employability Entry 1 S&L	8
ADAB142X - ESOL: Entry 2 (S&L)	12
ADAB142Y - ESOL: Entry 2 (Writing)	10
ADAB142Z - ESOL: Entry 2 (Reading)	9
CADAB140X - ESOL: Entry Employability/E1	8
ADAB101Z - ESOL: Entry 1A (Reading)	1
Grand Total	354

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ICT for Users

Classes that completed the survey and how many were completed in each class:

B203 - ECDL L1 & L2	9
B322 - ECDL L1 & L2	8
B341 - ECDL L1 & L2	7
B421 - ECDL L1 & L2	2
B501 - Functional Skills E2	10
B502 - Functional Skills E2	9
B503 - Functional Skills E2	7
ITB(P)111 - ECDL L1 & L2 (TUES 7/5-10/5)	2
ITB(P)113 - ECDL L1 & L2 (17/6-21/6)	4
ITB101 - ECDL L1 & L2 (10/9-14/9)	6
ITB102 - ECDL L1 & L2 (1/10-5/10)	3
ITB103 - ECDL L1 & L2 (8/10-12/10)	2
ITB104 - ECDL L1 & L2 (22/10-26/10)	5
ITB105 - ECDL L1 & L2 (12/11-16/11)	6
ITB106 - ECDL L1 & L2 (19/11-24/11)	2
ITB107 - ECDL L1 & L2 (3/12-7/12)	7
ITB111 - ECDL L1 & L2 (18/2-22/2)	5
ITB112 - ECDL L1 & L2 (25/2-1/3)	6
ITB113 - ECDL L1 & L2 (11/3-15/3)	5
ITB114 - ECDL L1 & L2 (1/4-5/4)	5
ITB117 - ECDL L1 & L2 (13/5-17/5)	2
ITB118 - ECDL L1 & L2 (20/5-24/5)	8
ITB119 - ECDL L1 & L2 (3/6-7/6)	9
ITB120 - ECDL L1 & L2 (24/6-28/6)	1
ITB121 - ECDL L1 & L2 (1/7-5/7)	8
ITB122 - ECDL L1 & L2 (15/7-19/7)	6
ITB123 - ECDL L1 & L2 (22/7-26/7)	1
ITP101 - ECDL L1 & L2 (17/9-21/9)	3
ITP102 - ECDL L1 & L2 (24/9-28/9)	9
ITP103 - ECDL L1 & L2 (29/10-2/11)	2
ITP104 - ECDL L1 & L2 (5/11-9/11)	4
ITP105 - ECDL L1 & L2 (10/12-14/12)	2
ITP106 - ECDL L1 & L2 (4/2-8/2)	3
ITP107 - ECDL L1 & L2 (11/2-15/2)	5
ITP109 - ECDL L1 & L2 (25/3-29/3)	4
ITP110 - ECDL L1 & L2 (29/4-3/5)	3
ITP112 - ECDL L1 & L2 (10/6-14/6)	2
P101 - Functional Skills E3	5
P502 - Functional Skills E3	5
P503 - Functional Skills E3	6

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ITB124 - ECDL L1 & L2 (29/7-2/8)	7
ITB110 - ECDL L1 & L2 (28/1-1/2)	1
Grand Total	206

Preparation for Life and Work – Work and Wellbeing

Classes that completed the survey and how many were completed in each class:

Employability

BDWP8G03 - Get That Job 21/01/19	8
BDWP8G04 - Get That Job 04/03/19	5
BDWP8G05 - Get That Job 20/05/19	6
BDWP8G06 - Get That Job 01/07/19	6
CAP200B - Job Club/Workshop (Drop In)	7
CAP201 - English & Maths Workshop	5
CAP300 - Mentoring & Mental Health	6
CAP442 - Assertiveness	5
CB102 - IT For You	2
CB104 - IT For You	6
CB105 - IT For You	4
CB106 - IT For You (21/1-23/1)	3
CB107 - IT For You (4/2-6/2)	7
CB108 - IT For You (4/3-6/3)	9
CB110 - IT For You (15/4-17/4)	6
CB112 - IT For You (10/6-12/6)	6
CB113 - IT For You (8/7-10/7)	5
CB303 - IT For You	6
CB304 - IT For You (16/1/19)	7
CB305 - IT For You (20/3/19)	5
CB400B - IT: Job Club/Workshop	5
CB401 - Confidence	3
CB402 - Assertiveness	5
CB404 - Assertiveness (6/6/19)	4
CB405 - Resilience (24/1/19)	4
CB406 - Motivation & Goal Setting (28/2/19)	3
CB421 - Confidence (24/1-14/2)	5
CB422 - Assertiveness (28/2-21/3)	5
CB424 - Motivation & Goal Setting (6/6-27/6)	5
CB443 - IT For You (1/11/18)	6
CBBC340 - Confidence	3
CBBC341 - Confidence (23/1-20/2)	3
CBEST300 - Employability	6
CJC400 - Let's Get Digital	8
CP101 - IT For You	4

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CP104 - IT For You	3
CP301A - Job Club/Workshop (Drop In)	3
CP301B - Job Club/Workshop	6
CRCC400 - On-Line Basics	6
CTC440 - Basic IT	6
CTC441 - Basic ICT (10/1-31/1)	4
CB306 - IT For You (5/6/19)	8
CLH500 - Getting Into Work	6
CJC321 - Let's Get Digital	10
CP301C - Job Club/Workshop	3
CLH520 - Getting Into Work	7
CAP200C - Job Club/Workshop (Drop In)	2
Grand Total	247

Wellbeing

Classes that completed the survey and how many were completed in each class:

CMHB120 - Mindfulness	7
CMHB140 - Keep Calm & Budget	5
CMHB141 - Keep Calm & Budget	6
CMHB142 - Keep Calm & Budget	3
CMHB220 - Mindfulness	8
CMHB221 - Mindfulness	8
CMHB222 - Mindfulness	5
CMHB240 - Mindfulness	1
CMHB241 - Mindfulness	5
CMHB242 - Mindfulness	10
CMHB340 - Tablet & Apps For Wellbeing	5
CMHB341 - Tablet & Apps For Wellbeing	4
CMHB342 - Tablet & Apps For Wellbeing	4
CMHB343 - Tablet & Apps For Wellbeing	3
CMHB344 - Tablet & Apps For Wellbeing	4
CMHB401 - Improve Your Mood Through Food	5
CMHB402 - Improve Your Mood Through Food	4
CMHB404 - Improve Your Mood Through Food	4
CMHB405 - Improve Your Mood Through Food	5
CMHB440 - Bake Yourself Happy (27/9)	8
CMHB441 - Bake Yourself Happy (15/11)	6
CMHB442 - Bake Yourself Happy (24/1)	1
CMHB443 - Bake Yourself Happy (21/3)	2
CMHB444 - Bake Yourself Happy (16/5)	3
CMHB445 - Mindfulness Workshop	14
CMHB542 - Art To Reduce Anxiety & Stress (16/11)	5

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CMHB543 - Art To Reduce Anxiety & Stress (25/1)	6
CMHB544 - Art To Reduce Anxiety & Stress (22/3)	3
CMHB545 - Art To Reduce Anxiety & Stress (17/5)	7
CMHDL200 - Mindfulness Taster	7
CMHDL201 - IT Taster	2
CMHDL202 - IT Taster	2
CMHRC220 - Mindfulness	4
CMHB403 - Improve Your Mood Through Food	2
Grand Total	168

Work Programmes

Classes that completed the survey and how many were completed in each class:

BDWP8CC01 - Childcare Taster 26/11/18	5
BDWP8CC02 - Childcare Level 1 03/06/19	6
BDWP8CR01 - Care Work Level 1 01/10/18	10
BDWP8CR02 - Care Work Level 1 18/03/19	23
BDWP8CR03 - Care Work Level 1 24/6/19	8
BDWP8CS01 - Customer Service L1 29/10/18	4
BDWP8CS02 - Customer Service L1 (4/2/19)	7
BDWP8CS03 - Customer Service L1 (1/4/19)	7
BDWP8FS03 - Food Safety In Catering L2 Award19/11/18	7
BDWP8FS04 - Food Safety In Catering L2 Award10/12/18	6
BDWP8FS05 - Food Safety In Catering L2 Award 28/1/19	7
BDWP8FS06 - Food Safety In Catering L2 Award 11/3/19	8
SFE02 – Self Esteem & Confidence	5
SFE03 – Self Esteem & Confidence	6
Grand Total	109

Preparation for Life and Work – Independent Living

Classes that completed the survey and how many were completed in each class:

B103Y - Tasks In The Home	9
B103Z - Tasks In The Home	8
B104 - Furthering Skills In Employability	8
B123X - Community Living	2
B123Y - Community Living	6
B204X - Shopping On A Budget	6
B204Y - Shopping On A Budget	4
B205 - Intro To A Healthier Lifestyle	4
B210 - Furthering Skills In IT	7
B226X - Easy Cooking Ideas	8
B226Y - Easy Cooking Ideas	7

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B226Z - Easy Cooking Ideas	9
B300Y - Beginners English	4
B300Z - Beginners English	5
B406 - Furthering Skills In Employability	5
B500 - Personal Development	2
B504Y - Art For Beginners	7
B504Z - Art For Beginners	13
B520 - Exploring IT	6
B204Z - Shopping On A Budget	1
Grand Total	121

Family Learning

Classes that completed the survey and how many were completed in each class:

BALC500P – Family Learning Phonics (10/5 - 21/6/)	10
BECC400P - Family First Aid	5
BECC401P - Family First Aid	8
BWNCC240P - Family First Aid	5
CPS140P – Family Literacy	6
CPS142P – Family Numeracy	6
EC300P - Storysacks	13
EW300P – Family Literacy	4
EW342P – Family Language (ESOL)	8
GF440P – What’s Cooking	4
MD140P - Storysacks	6
MD400P – Play & Language	5
MD440P - Family Literacy	9
MD442P – Family Numeracy	10
MD444P – Family Literacy	4
MD446P – Family Numeracy	5
PC100P - Storysacks	6
SG200P – Family Literacy	8
SG202P – Family Literacy	9
SG204P – Family Numeracy	9
SG206P – Family Literacy	10
SG208P – Family Numeracy	9
SPT240P – Family Literacy	5
SPT242P – Family Numeracy	8
SPT244P – Play & Language	8
SPT246P – Play & Number	6
WH400P - Family First Aid	10
PH440P - Family First Aid	7

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EW340P – Family Numeracy	4
Grand Total	207

Introductory Courses

B241X - Spanish Year 1	9
B241Y - Spanish Year 1	6
B340X - French Year 1	9
B342X - Creative Writing: Intro	5
B342Y - Creative Writing: Intro	4
B342Z - Creative Writing: Intro	7
B343X - Spanish Year 1	6
B343Y - Spanish Year 1	6
B344X – Italian Year 1	8
B344Y – Italian Year 1	7
B348 - Holiday French	7
P421X - Spanish Year 1	7
R142 - Get By In Spanish	2
R520X - Spanish Year 1	12
R520Y - Spanish Year 1	8
Grand Total	103

1) It was easy to find out about the course

Preparation for Life and Work – English

Response	No. of learners	%
Strongly Agree	102	61%
Agree	63	38%
Disagree	2	1%

Preparation for Life and Work – Maths

Response	No. of learners	%
Strongly Agree	72	58%
Agree	51	41%
Disagree	1	1%

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ESOL

Response	No. of learners	%
Strongly Agree	227	64%
Agree	125	35%
Disagree	1	0%

ICT for Users

Response	No. of learners	%
Strongly Agree	94	46%
Agree	97	47%
Disagree	13	6%
Strongly Disagree	1	0%

Preparation for Life and Work – Work and Wellbeing

Employability

Response	No. of learners	%
Strongly Agree	140	57%
Agree	101	41%
Disagree	5	2%

Wellbeing

Response	No. of learners	%
Strongly Agree	70	42%
Agree	93	56%
Disagree	3	2%
Strongly Disagree	1	1%

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Work Programmes

Response	No. of learners	%
Strongly Agree	58	53%
Agree	44	40%
Disagree	7	6%

Preparation for Life and Work – Independent Living

Response	No. of learners	%
Strongly Agree	71	60%
Agree	45	38%
Disagree	2	2%

Family Learning

Response	No. of learners	%
Strongly Agree	147	71%
Agree	55	27%
Disagree	5	2%

Introductory Courses

Response	No. of learners	%
Strongly Agree	50	49%
Agree	50	49%
Disagree	1	1%
Strongly Disagree	2	2%

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Overall:

Response	No. of learners	%
Strongly Agree	1031	57%
Agree	724	40%
Disagree	40	2%
Strongly Disagree	4	0%

2) I was given enough information to help me choose the right course

Preparation for Life and Work – English

Response	No. of learners	%
Strongly Agree	103	62%
Agree	64	38%

Preparation for Life and Work – Maths

Response	No. of learners	%
Strongly Agree	74	61%
Agree	48	39%

ESOL

Response	No. of learners	%
Strongly Agree	207	61%
Agree	128	38%
Disagree	3	1%

ICT for Users

Response	No. of learners	%
Strongly Agree	113	55%

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Agree	90	44%
Disagree	2	1%

Preparation for Life and Work – Work and Wellbeing

Employability

Response	No. of learners	%
Strongly Agree	102	54%
Agree	80	42%
Disagree	6	3%

Wellbeing

Response	No. of learners	%
Strongly Agree	78	47%
Agree	87	52%
Disagree	1	1%

Work Programmes

Response	No. of learners	%
Strongly Agree	51	47%
Agree	51	47%
Disagree	6	6%

Preparation for Life and Work – Independent Living

Response	No. of learners	%
Strongly Agree	70	59%
Agree	46	39%
Disagree	2	2%

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Strongly Disagree	1	1%
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Family Learning

Response	No. of learners	%
Strongly Agree	149	73%
Agree	54	26%
Disagree	2	1%

Introductory Courses

Response	No. of learners	%
Strongly Agree	47	46%
Agree	52	51%
Disagree	3	3%

Overall:

Response	No. of learners	%
Strongly Agree	1022	57%
Agree	730	41%
Disagree	25	1%
Strongly Disagree	2	0%

3) It was easy to enrol on the course

Preparation for Life and Work – English

Response	No. of learners	%
Strongly Agree	110	66%
Agree	56	34%

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Disagree	1	1%
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Preparation for Life and Work – Maths

Response	No. of learners	%
Strongly Agree	83	67%
Agree	41	33%

ESOL

Response	No. of learners	%
Strongly Agree	225	64%
Agree	124	35%
Disagree	2	1%

ICT for Users

Response	No. of learners	%
Strongly Agree	141	69%
Agree	62	30%
Disagree	1	0%

Preparation for Life and Work – Work and Wellbeing

Employability

Response	No. of learners	%
Strongly Agree	154	63%
Agree	90	37%
Disagree	1	0%

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Wellbeing

Response	No. of learners	%
Strongly Agree	96	57%
Agree	71	42%
Disagree	1	1%

Work Programmes

Response	No. of learners	%
Strongly Agree	85	79%
Agree	23	21%

Preparation for Life and Work – Independent Living

Response	No. of learners	%
Strongly Agree	78	65%
Agree	39	33%
Disagree	3	3%

Family Learning

Response	No. of learners	%
Strongly Agree	166	82%
Agree	37	18%

Introductory Courses

Response	No. of learners	%
Strongly Agree	59	57%
Agree	43	42%
Strongly Disagree	1	1%

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Overall:

Response	No. of learners	%
Strongly Agree	1197	67%
Agree	586	33%
Disagree	9	1%
Strongly Disagree	1	0%

4) Teaching on the course was high quality

Preparation for Life and Work - English

Response	No. of learners	%
Strongly Agree	133	81%
Agree	32	19%

Preparation for Life and Work - Maths

Response	No. of learners	%
Strongly Agree	89	74%
Agree	31	26%
Disagree	1	1%

ESOL

Response	No. of learners	%
Strongly Agree	271	77%
Agree	78	22%
Disagree	2	1%
Strongly Disagree	1	0%

ICT for Users

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Response	No. of learners	%
Strongly Agree	167	81%
Agree	35	17%
Disagree	3	1%

Preparation for Life and Work – Work and Wellbeing

Employability

Response	No. of learners	%
Strongly Agree	195	80%
Agree	50	20%

Wellbeing

Response	No. of learners	%
Strongly Agree	121	72%
Agree	46	28%

Work Programmes

Response	No. of learners	%
Strongly Agree	92	84%
Agree	16	15%
Strongly Disagree	1	1%

Preparation for Life and Work – Independent Living

Response	No. of learners	%
Strongly Agree	78	64%
Agree	43	36%

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Family Learning

Response	No. of learners	%
Strongly Agree	182	88%
Agree	25	12%

Introductory Courses

Response	No. of learners	%
Strongly Agree	82	80%
Agree	20	19%
Strongly Disagree	1	1%

Overall:

Response	No. of learners	%
Strongly Agree	1410	79%
Agree	376	21%
Disagree	6	0%
Strongly Disagree	3	0%

5) I was encouraged to learn on my own

Preparation for Life and Work - English

Response	No. of learners	%
Strongly Agree	99	61%
Agree	57	35%
Disagree	5	3%

Preparation for Life and Work - Maths

Response	No. of learners	%
Strongly Agree	75	61%

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Agree	47	38%
Disagree	1	1%

ESOL

Response	No. of learners	%
Strongly Agree	229	66%
Agree	114	33%
Disagree	3	1%

ICT for Users

Response	No. of learners	%
Strongly Agree	150	74%
Agree	50	25%
Disagree	2	1%

Preparation for Life and Work – Work and Wellbeing

Employability

Response	No. of learners	%
Strongly Agree	141	57%
Agree	103	42%
Disagree	2	1%

Wellbeing

Response	No. of learners	%
Strongly Agree	88	53%
Agree	76	46%
Disagree	1	1%
Strongly Disagree	1	1%

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Work Programmes

Response	No. of learners	%
Strongly Agree	73	68%
Agree	32	30%
Disagree	2	2%

Preparation for Life and Work – Independent Living

Response	No. of learners	%
Strongly Agree	67	56%
Agree	48	40%
Disagree	4	3%
Strongly Disagree	1	1%

Family Learning

Response	No. of learners	%
Strongly Agree	161	78%
Agree	45	22%
Disagree	1	0%

Introductory Courses

Response	No. of learners	%
Strongly Agree	73	73%
Agree	26	26%
Strongly Disagree	1	1%

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Overall:

Response	No. of learners	%
Strongly Agree	1156	65%
Agree	598	34%
Disagree	21	1%
Strongly Disagree	3	0%

6) The course provided me with skills and knowledge that met my needs

Preparation for Life and Work - English

Response	No. of learners	%
Strongly Agree	117	70%
Agree	50	30%

Preparation for Life and Work - Maths

Response	No. of learners	%
Strongly Agree	86	70%
Agree	37	30%

ESOL

Response	No. of learners	%
Strongly Agree	240	69%
Agree	109	31%
Disagree	1	0%

ICT for Users

Response	No. of learners	%
Strongly Agree	156	78%

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Agree	44	22%
Disagree	1	0%

Preparation for Life and Work – Work and Wellbeing

Employability

Response	No. of learners	%
Strongly Agree	173	70%
Agree	72	29%
Disagree	1	0%

Wellbeing

Response	No. of learners	%
Strongly Agree	94	57%
Agree	71	43%
Strongly Disagree	1	1%

Work Programmes

Response	No. of learners	%
Strongly Agree	71	66%
Agree	30	28%
Disagree	5	5%
Strongly Disagree	1	1%

Preparation for Life and Work – Independent Living

Response	No. of learners	%
Strongly Agree	65	54%
Agree	53	44%

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Disagree	2	2%
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Family Learning

Response	No. of learners	%
Strongly Agree	171	83%
Agree	35	17%

Introductory Courses

Response	No. of learners	%
Strongly Agree	73	71%
Agree	29	28%
Strongly Disagree	1	1%

Overall:

Response	No. of learners	%
Strongly Agree	1246	70%
Agree	530	30%
Disagree	10	1%
Strongly Disagree	3	0%

7) My learning outcomes were clear and understandable

Preparation for Life and Work - English

Response	No. of learners	%
Strongly Agree	116	69%
Agree	51	31%

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Preparation for Life and Work - Maths

Response	No. of learners	%
Strongly Agree	82	67%
Agree	41	33%

ESOL

Response	No. of learners	%
Strongly Agree	234	66%
Agree	118	34%

ICT for Users

Response	No. of learners	%
Strongly Agree	144	71%
Agree	58	28%
Disagree	2	1%

Preparation for Life and Work – Work and Wellbeing

Employability

Response	No. of learners	%
Strongly Agree	159	65%
Agree	84	34%
Disagree	1	0%

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Wellbeing

Response	No. of learners	%
Strongly Agree	98	59%
Agree	67	40%
Disagree	1	1%
Strongly Disagree	1	1%

Work Programmes

Response	No. of learners	%
Strongly Agree	80	74%
Agree	28	26%

Preparation for Life and Work - Independent Living

Response	No. of learners	%
Strongly Agree	74	62%
Agree	44	37%
Disagree	1	1%

Family Learning

Response	No. of learners	%
Strongly Agree	170	83%
Agree	36	17%

Introductory Courses

Response	No. of learners	%
Strongly Agree	67	65%
Agree	35	34%

Bury Adult Learning Service

Strongly Disagree	1	1%
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Overall:

Response	No. of learners	%
Strongly Agree	1224	68%
Agree	562	31%
Disagree	5	0%
Strongly Disagree	2	0%

8) The feedback given to me by my tutor gave me a clear understanding of how to improve

Preparation for Life and Work – English

Response	No. of learners	%
Strongly Agree	126	76%
Agree	38	23%
Disagree	2	1%

Preparation for Life and Work - Maths

Response	No. of learners	%
Strongly Agree	87	71%
Agree	34	28%
Disagree	1	1%

ESOL

Response	No. of learners	%
Strongly Agree	252	72%
Agree	99	28%

Bury Adult Learning Service

ICT for Users

Response	No. of learners	%
Strongly Agree	153	75%
Agree	50	25%

Preparation for Life and Work – Work and Wellbeing

Employability

Response	No. of learners	%
Strongly Agree	182	74%
Agree	63	26%

Wellbeing

Response	No. of learners	%
Strongly Agree	104	63%
Agree	59	36%
Disagree	2	1%
Strongly Disagree	1	1%

Work Programmes

Response	No. of learners	%
Strongly Agree	84	77%
Agree	25	23%

Preparation for Life and Work – Independent Living

Response	No. of learners	%
Strongly Agree	69	57%
Agree	51	42%

Bury Adult Learning Service

Strongly Disagree	1	1%
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Family Learning

Response	No. of learners	%
Strongly Agree	167	81%
Agree	40	19%

Introductory Courses

Response	No. of learners	%
Strongly Agree	64	63%
Agree	37	36%
Strongly Disagree	1	1%

Overall:

Response	No. of learners	%
Strongly Agree	1288	72%
Agree	496	28%
Disagree	5	0%
Strongly Disagree	3	0%

9) The tutor used a variety of different activities and method to help me learn

Preparation for Life and Work – English

Response	No. of learners	%
Strongly Agree	128	79%
Agree	34	21%
Disagree	1	1%

Bury Adult Learning Service

Preparation for Life and Work - Maths

Response	No. of learners	%
Strongly Agree	86	70%
Agree	37	30%

ESOL

Response	No. of learners	%
Strongly Agree	265	76%
Agree	80	23%
Disagree	1	0%
Strongly Disagree	1	0%

ICT for Users

Response	No. of learners	%
Strongly Agree	141	69%
Agree	60	29%
Disagree	4	2%

Preparation for Life and Work – Work and Wellbeing

Employability

Response	No. of learners	%
Strongly Agree	188	77%
Agree	57	23%

Bury Adult Learning Service

Wellbeing

Response	No. of learners	%
Strongly Agree	121	72%
Agree	46	27%
Strongly Disagree	1	1%

Work Programmes

Response	No. of learners	%
Strongly Agree	84	79%
Agree	21	20%
Disagree	1	1%

Preparation for Life and Work – Independent Living

Response	No. of learners	%
Strongly Agree	77	64%
Agree	42	35%
Disagree	1	1%

Family Learning

Response	No. of learners	%
Strongly Agree	172	83%
Agree	35	17%

Introductory Courses

Response	No. of learners	%
Strongly Agree	85	83%
Agree	17	17%

Bury Adult Learning Service

Strongly Disagree	1	1%
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Overall:

Response	No. of learners	%
Strongly Agree	1347	75%
Agree	429	24%
Disagree	8	0%
Strongly Disagree	3	0%

10. Did you feel the tutor treated all learners equally?

Preparation for Life and Work - English

Response	No. of learners	%
Strongly Agree	135	83%
Agree	27	17%

Preparation for Life and Work - Maths

Response	No. of learners	%
Strongly Agree	89	74%
Agree	32	26%

ESOL

Response	No. of learners	%
Strongly Agree	279	80%
Agree	68	20%

Bury Adult Learning Service

ICT for Users

Response	No. of learners	%
Strongly Agree	164	81%
Agree	34	17%
Disagree	3	1%
Strongly Disagree	1	0%

Preparation for Life and Work – Work and Wellbeing

Employability

Response	No. of learners	%
Strongly Agree	208	86%
Agree	33	14%
Disagree	1	0%

Wellbeing

Response	No. of learners	%
Strongly Agree	133	79%
Agree	33	20%
Disagree	1	1%
Strongly Disagree	1	1%

Work Programmes

Response	No. of learners	%
Strongly Agree	95	89%
Agree	12	11%

Bury Adult Learning Service

Preparation for Life and Work – Independent Living

Response	No. of learners	%
Strongly Agree	79	66%
Agree	38	32%
Disagree	2	2%

Family Learning

Response	No. of learners	%
Strongly Agree	181	87%
Agree	26	13%

Introductory Courses

Response	No. of learners	%
Strongly Agree	90	88%
Agree	11	11%
Strongly Disagree	1	1%

Overall:

Response	No. of learners	%
Strongly Agree	1453	82%
Agree	314	18%
Disagree	7	0%
Strongly Disagree	3	0%

11. The tutor promoted mutual respect amongst learners from different backgrounds

Preparation for Life and Work - English

Response	No. of learners	%
Strongly Agree	136	83%

Bury Adult Learning Service

Agree	28	17%
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Preparation for Life and Work - Maths

Response	No. of learners	%
Strongly Agree	89	75%
Agree	30	25%

ESOL

Response	No. of learners	%
Strongly Agree	268	77%
Agree	80	23%
Disagree	2	1%

ICT for Users

Response	No. of learners	%
Strongly Agree	166	81%
Agree	36	18%
Disagree	2	1%

Preparation for Life and Work – Work and Wellbeing

Employability

Response	No. of learners	%
Strongly Agree	205	84%
Agree	40	16%

Bury Adult Learning Service

Wellbeing

Response	No. of learners	%
Strongly Agree	133	80%
Agree	33	20%
Strongly Disagree	1	1%

Work Programmes

Response	No. of learners	%
Strongly Agree	88	84%
Agree	16	15%
Disagree	1	1%

Preparation for Life and Work – Independent Living

Response	No. of learners	%
Strongly Agree	79	66%
Agree	39	33%
Strongly Disagree	1	1%

Family Learning

Response	No. of learners	%
Strongly Agree	175	85%
Agree	32	15%

Introductory Courses

Response	No. of learners	%
Strongly Agree	89	88%
Agree	11	11%

Bury Adult Learning Service

Strongly Disagree	1	1%
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Overall:

Response	No. of learners	%
Strongly Agree	1428	80%
Agree	345	19%
Disagree	5	0%
Strongly Disagree	3	0%

12. I felt safe in the class/building

Preparation for Life and Work - English

Response	No. of learners	%
Strongly Agree	134	82%
Agree	29	18%
Disagree	1	1%

Preparation for Life and Work - Maths

Response	No. of learners	%
Strongly Agree	91	75%
Agree	31	25%

ESOL

Response	No. of learners	%
Strongly Agree	275	78%
Agree	75	21%
Disagree	1	0%

Bury Adult Learning Service

ICT for Users

Response	No. of learners	%
Strongly Agree	167	81%
Agree	38	19%

Preparation for Life and Work – Work and Wellbeing

Employability

Response	No. of learners	%
Strongly Agree	209	85%
Agree	37	15%

Wellbeing

Response	No. of learners	%
Strongly Agree	131	78%
Agree	36	21%
Strongly Disagree	1	1%

Work Programmes

Response	No. of learners	%
Strongly Agree	94	89%
Agree	12	11%

Preparation for Life and Work – Independent Living

Response	No. of learners	%
Strongly Agree	86	72%
Agree	33	28%

Bury Adult Learning Service

Family Learning

Response	No. of learners	%
Strongly Agree	177	87%
Agree	26	13%

Introductory Courses

Response	No. of learners	%
Strongly Agree	88	89%
Agree	10	10%
Strongly Disagree	1	1%

Overall:

Response	No. of learners	%
Strongly Agree	1452	81%
Agree	327	18%
Disagree	2	0%
Strongly Disagree	2	0%

13. I have been given enough information about what I will be able to do after the course

Preparation for Life and Work - English

Response	No. of learners	%
Strongly Agree	93	58%
Agree	58	36%
Disagree	8	5%

Bury Adult Learning Service

If so, where from?

Tutor	Reception	Manager	Learner Services
143	18	12	8

Anyone else?

Careers Advice
Brother

Preparation for Life and Work - Maths

Response	No. of learners	%
Strongly Agree	69	58%
Agree	41	34%
Disagree	9	8%

If so, where from?

Tutor	Reception	Learner Services	Manager
104	16	5	5

Anyone else?

Workplace
From tutor at Bury College

ESOL

Response	No. of learners	%
Strongly Agree	208	67%
Agree	99	32%
Disagree	2	1%

Bury Adult Learning Service

If so, where from?

Tutor	Reception	Learner Services	Manager
310	17	10	15

Anyone else?

Tom Howley

ICT for Users

Response	No. of learners	%
Strongly Agree	93	47%
Agree	87	44%
Disagree	19	10%
Strongly Disagree	1	1%

If so, where from?

Tutor	Reception	Learner Services	Manager
157	25	9	9

Anyone else?

Careers Office
Job Centre
Job Centre, Prestwich
Lyndsey Booth LSA
The training booklet
The wall/adverts/posters
Workgroups: Ingeus, Growth Co.
National Career Service
My friend
My Job Advisor

Bury Adult Learning Service

Researched myself what was required.
Career Advisor
Karen
Coach Worker

Preparation for Life and Work – Work and Wellbeing

Employability

Response	No. of learners	%
Strongly Agree	156	67%
Agree	76	32%
Disagree	2	1%

If so, where from?

Tutor	Reception	Learner Services	Manager
220	44	45	18

Anyone else?

Bury Adult Learning
Bury EST
Careers Advisors
Christine came in from IT
Debbie Murphy
Jobcentre Plus
Library Staff
Other learners
Reignite brochure
Support Worker

Wellbeing

Response	No. of learners	%
Strongly Agree	87	58%

Bury Adult Learning Service

Agree	57	38%
Disagree	5	3%
Strongly Disagree	1	1%

If so, where from

Tutor	Reception	Learner Services	Manager
122	36	26	27

Anyone else?

Online
Social Worker
Sue Scott
Sue Scott
College
Council E-mails
Useful websites suggested

Work Programmes

Response	No. of learners	%
Strongly Agree	72	73%
Agree	26	27%

If so, where from?

Tutor	Reception	Learner Services	Manager
87	28	23	6

Anyone else?

Booklet

Bury Adult Learning Service

Employer we visited
Homecare services
Homecare services
Job Centre
Newtons
Outside employers
E Mail
From previous courses

Preparation for Life and Work – Independent Living

Response	No. of learners	%
Strongly Agree	69	62%
Agree	41	37%
Disagree	1	1%
Strongly Disagree	1	1%

If so, where from?

Tutor	Reception	Learner Services	Manager
86	20	7	11

Anyone else?

Parents
Staff
Support Workers
Nicki Naylor
LSA
Learner Support Assistants

Family Learning

Response	No. of learners	%
Strongly Agree	157	79%
Agree	40	20%
Disagree	2	1%

Bury Adult Learning Service

If so, where from?

Tutor	Reception	Learner Services	Manager
182	49	19	11

Anyone else?

Children's Centre
Class teacher
E Mail newsletter
Sister
Head teacher, class teacher
Safeguarding teacher

Introductory Courses

Response	No. of learners	%
Strongly Agree	64	71%
Agree	23	26%
Disagree	2	2%
Strongly Disagree	1	1%

If so, where from

Tutor	Reception	Learner Services	Manager
85	5	8	4

Overall:

Response	No. of learners	%
Strongly Agree	1068	64%
Agree	548	33%
Disagree	50	3%

Bury Adult Learning Service

Strongly Disagree	4	0%
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Tutor	Reception	Learner Services	Manager
1496	258	160	118

14) Please tick any of the following that you would describe as a positive outcome of your taking the course

Preparation for Life and Work – English

List of positive outcomes	No. of learners	%
Increase in confidence	147	89%
Improvement in health and well being	51	31%
Encouragement/ability to progress onto other courses	109	66%
Meeting new people	113	68%
New skills	115	70%
Improve job prospects	90	55%
Confidence/ability to help your children learn	68	41%
Pleasure of learning	95	58%

Preparation for Life and Work – Maths

List of positive outcomes	No. of learners	%
Increase in confidence	99	80%
Improvement in health and well being	38	31%
Encouragement/ability to progress onto other courses	75	61%
Meeting new people	69	56%
New skills	93	76%
Improve job prospects	59	48%
Confidence/ability to help your children learn	53	43%
Pleasure of learning	72	59%

Bury Adult Learning Service

ESOL

List of positive outcomes	No. of learners	%
Increase in confidence	319	91%
Improvement in health and well being	201	58%
Encouragement/ability to progress onto other courses	254	73%
Meeting new people	301	86%
New skills	276	79%
Improve job prospects	218	62%
Confidence/ability to help your children learn	211	60%
Pleasure of learning	276	79%

ICT for Users

List of positive outcomes	No. of learners	%
Increase in confidence	171	84%
Improvement in health and well being	55	27%
Encouragement/ability to progress onto other courses	131	65%
Meeting new people	143	70%
New skills	192	95%
Improve job prospects	163	80%
Confidence/ability to help your children learn	64	32%
Pleasure of learning	146	72%

Preparation for Life and Work – Work and Wellbeing

Employability

List of positive outcomes	No. of learners	%
Increase in confidence	213	89%
Improvement in health and well being	113	47%
Encouragement/ability to progress onto other courses	167	70%
Meeting new people	194	81%
New skills	192	80%
Improve job prospects	159	66%
Confidence/ability to help your children learn	76	32%

Bury Adult Learning Service

Pleasure of learning	152	63%
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Wellbeing

List of positive outcomes	No. of learners	%
Increase in confidence	108	67%
Improvement in health and well being	120	74%
Encouragement/ability to progress onto other courses	97	60%
Meeting new people	123	76%
New skills	121	75%
Improve job prospects	37	23%
Confidence/ability to help your children learn	47	29%
Pleasure of learning	113	70%

Work Programmes

List of positive outcomes	No. of learners	%
Increase in confidence	81	76%
Improvement in health and well being	55	52%
Encouragement/ability to progress onto other courses	76	72%
Meeting new people	76	72%
New skills	77	73%
Improve job prospects	82	77%
Confidence/ability to help your children learn	38	36%
Pleasure of learning	76	72%

Preparation for Life and Work – Independent Living

List of positive outcomes	No. of learners	%
Increase in confidence	97	82%
Improvement in health and well being	67	57%
Encouragement/ability to progress onto other courses	69	58%
Meeting new people	96	81%
New skills	96	81%
Improve job prospects	35	30%
Confidence/ability to help your children learn	14	12%
Pleasure of learning	80	68%

Bury Adult Learning Service

Family Learning

List of positive outcomes	No. of learners	%
Increase in confidence	171	85%
Improvement in health and well being	92	46%
Encouragement/ability to progress onto other courses	117	58%
Meeting new people	164	81%
New skills	159	79%
Improve job prospects	84	42%
Confidence/ability to help your children learn	174	86%
Pleasure of learning	148	73%

Introductory Courses

List of positive outcomes	No. of learners	%
Increase in confidence	65	66%
Improvement in health and well being	21	21%
Encouragement/ability to progress onto other courses	52	53%
Meeting new people	77	79%
New skills	76	78%
Improve job prospects	9	9%
Confidence/ability to help your children learn	14	14%
Pleasure of learning	76	78%

Overall:

List of positive outcomes	No. of learners	%
Increase in confidence	1471	83%
Improvement in health and well being	813	46%
Encouragement/ability to progress onto other courses	1147	65%
Meeting new people	1356	77%
New skills	1397	79%
Improve job prospects	936	53%
Confidence/ability to help your children learn	759	43%
Pleasure of learning	1234	70%

Bury Adult Learning Service

15) Please tell us what you have done or are planning to do at the end of the course

Preparation for Life and Work - English

List of what learner has done/is planning	No. of learners	%
Join/joined a more advanced course in the same subject	107	69%
Take/taken a course in a different subject	45	29%
Apply/applied for a job/promotion	47	30%
Join/joined a course at another adult learning service/college	25	16%
Become/became self employed	8	5%
Become/became more involved in my child's/children's education	33	21%
Become/became more involved in my local community	25	16%
Take/taken up voluntary work	38	25%

Preparation for Life and Work – Maths

List of what learner has done/is planning	No. of learners	%
Join/joined a more advanced course in the same subject	73	62%
Take/taken a course in a different subject	45	38%
Apply/applied for a job/promotion	34	29%
Join/joined a course at another adult learning service/college	15	13%
Become/became self employed	4	3%
Become/became more involved in my child's/children's education	22	19%
Become/became more involved in my local community	8	7%
Take/taken up voluntary work	16	14%

ESOL

List of what learner has done/is planning	No. of learners	%
Join/joined a more advanced course in the same subject	190	69%
Take/taken a course in a different subject	106	38%
Apply/applied for a job/promotion	55	20%
Join/joined a course at another adult learning service/college	35	13%
Become/became self employed	22	8%
Become/became more involved in my child's/children's education	48	17%
Become/became more involved in my local community	30	11%
Take/taken up voluntary work	37	13%

Bury Adult Learning Service

ICT for Users

List of what learner has done/is planning	No. of learners	%
Join/joined a more advanced course in the same subject	92	48%
Take/taken a course in a different subject	58	30%
Apply/applied for a job/promotion	104	54%
Join/joined a course at another adult learning service/college	35	18%
Become/became self employed	11	6%
Become/became more involved in my child's/children's education	32	17%
Become/became more involved in my local community	20	10%
Take/taken up voluntary work	42	22%

Preparation for Life and Work – Work and Wellbeing

Employability

List of what learner has done/is planning	No. of learners	%
Join/joined a more advanced course in the same subject	97	44%
Take/taken a course in a different subject	107	49%
Apply/applied for a job/promotion	79	36%
Join/joined a course at another adult learning service/college	56	25%
Become/became self employed	19	9%
Become/became more involved in my child's/children's education	27	12%
Become/became more involved in my local community	53	24%
Take/taken up voluntary work	63	29%

Wellbeing

List of what learner has done/is planning	No. of learners	%
Join/joined a more advanced course in the same subject	52	39%
Take/taken a course in a different subject	78	58%
Apply/applied for a job/promotion	12	9%
Join/joined a course at another adult learning service/college	31	23%
Become/became self employed	5	4%
Become/became more involved in my child's/children's education	10	7%
Become/became more involved in my local community	27	20%
Take/taken up voluntary work	25	19%

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Work Programmes

List of what learner has done/is planning	No. of learners	%
Join/joined a more advanced course in the same subject	27	28%
Take/taken a course in a different subject	45	46%
Apply/applied for a job/promotion	49	51%
Join/joined a course at another adult learning service/college	29	30%
Become/became self employed	11	11%
Become/became more involved in my child's/children's education	10	10%
Become/became more involved in my local community	19	20%
Take/taken up voluntary work	27	28%

Preparation for Life and Work – Independent Living

List of what learner has done/is planning	No. of learners	%
Join/joined a more advanced course in the same subject	42	42%
Take/taken a course in a different subject	49	49%
Apply/applied for a job/promotion	12	12%
Join/joined a course at another adult learning service/college	17	17%
Become/became self employed	1	1%
Become/became more involved in my child's/children's education	3	3%
Become/became more involved in my local community	13	13%
Take/taken up voluntary work	26	26%

Family Learning

List of what learner has done/is planning	No. of learners	%
Join/joined a more advanced course in the same subject	42	24%
Take/taken a course in a different subject	48	27%
Apply/applied for a job/promotion	19	11%
Join/joined a course at another adult learning service/college	29	17%
Become/became self employed	11	6%
Become/became more involved in my child's/children's education	141	81%
Become/became more involved in my local community	37	21%
Take/taken up voluntary work	22	13%

Introductory Courses

List of what learner has done/is planning	No. of learners	%
Join/joined a more advanced course in the same subject	74	93%
Take/taken a course in a different subject	3	4%
Apply/applied for a job/promotion	2	3%

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Join/joined a course at another adult learning service/college	5	6%
Become/became self employed		0%
Become/became more involved in my child's/children's education	1	1%
Become/became more involved in my local community		0%
Take/taken up voluntary work		0%

Overall

List of what learner has done/is planning	No. of learners	%
Join/joined a more advanced course in the same subject	796	51%
Take/taken a course in a different subject	584	38%
Apply/applied for a job/promotion	413	27%
Join/joined a course at another adult learning service/college	277	18%
Become/became self employed	92	6%
Become/became more involved in my child's/children's education	327	21%
Become/became more involved in my local community	232	15%
Take/taken up voluntary work	296	19%

16) If you have answered 'Disagree' or Strongly Disagree' to any of questions 1-13, please tell us why, or if you have any other comments (Examples of feedback)

Preparation for Life and Work – English

1-1 GLENN - FS English L1 and L2
The tutor is remarkable and offers everyone the support and guidance that's needed to ensure they take the exams to the best of their abilities.
LB101 - ENGLISH: FS ENTRY 3/LEVEL 1
Excellent learning centre, excellent staff and a fantastic tutor. I have loved learning and meeting new people.
I have really enjoyed coming to class and met some amazing new people. The tutor is wonderful. Thanks to the tutor for all your help and support.
LB401 - ENGLISH: FS ENTRY 3
The tutor is very good.

Preparation for Life and Work – Maths

CB540 - Maths: ESOL (NLDC)
I strongly agree because I enjoyed this maths course and had more help from my teacher for my progress.
NB200 - Maths: Level 1
I am very much satisfied with my teacher and her way of teaching. She helps a lot to learn new things and made easy to understand everything about my course.
I felt confident after to coming to the class.

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Maths: Entry 3

I have really enjoyed my courses everyone is friendly, helpful and supportive.

ESOL

AB104Z - ESOL: LEVEL 1 (READING)

This course met my expectation that is why I agreed.

AB140X - ESOL: ENTRY 1A (S&L)

I feel better than before.

AB140Z - ESOL: ENTRY 1A (READING)

I am happy because learning English is well.

AB271 - ESOL: ENTRY 3 (S&L)

A lot of people with different English level were in one class.

ADAB142Z - ESOL: ENTRY 2 (READING)

It was not easy to me to find this course.

ICT for Users

ITB104 - ECDL L1 & L2 (22/10-26/10)

The tutor was very helpful, was able to communicate resolutions in various ways to help me gain a real understanding of the tasks given.

For me to learn that this course was available, during a work search interview with my Job centre adviser, I had to put across that I really wanted to do something which relates to the role I enjoy which is ICT but he was already aware off this and after putting this across again it was the first time I have ever heard of this course.

ITB107 - ECDL L1 & L2 (3/12-7/12)

It was easy to enrol and find the course (told by previous tutor) and my tutor have verity of practice exercise to improve my skills and she treated all of us equally, no favouritism at all.

ITB111 - ECDL L1 & L2 (18/2-22/2)

The job centre said it might help me to get a job.

ITB112 - ECDL L1 & L2 (25/2-1/3)

Course tutor was excellent.

ITB118 - ECDL L1 & L2 (20/5-24/5)

Strongly agree, the tutor was very helpful and got me through the course.

The job centre said it will help me in getting a job if I know more about computers.

ITP102 - ECDL L1 & L2 (24/9-28/9)

Overall I have enjoyed the course much more that I thought I would. I also think that the learn at your own pace method is an excellent way of successfully completing the course. The support and assistance from the tutor was excellent, on occasions I felt I was disturbing her but she was always on hand to help immediately and courteously every time. Thank you.

I didn't know about the courses taking place until I asked in job centre. Adult courses should be better advertised as it's hard to find out about them.

I think the course needs to be better advertised as I didn't know about it and didn't know it was in the library upstairs.

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I would also mention that I would have liked to see the course advertised more locally, especially in the library. There used to be posters in the windows advertising courses but I have noticed that these are no longer up. Even further information of advertising the course on the noticeboards inside the library would have been very beneficial. The job centre would also be an excellent place for posters and information. Had I known about this course I would have enrolled a while ago and I have friends and family who I have mentioned the course to say they would have liked to have known about it so they could also do it.

ITP103 - ECDL L1 & L2 (29/10-2/11)

Course has made a world of difference to my confidence levels with use of MS Office. I now feel fully capable of completing moderately skilled, IT based tasks in the workplace.

ITP104 - ECDL L1 & L2 (5/11-9/11)

I am thoroughly enjoying doing this course, I have learned so much.

The quick response I got from the learning centre gave confidence that no matter your education level you wouldn't be treated differently.

Preparation for Life and Work – Work and Wellbeing

Employability

BDWP8G03 - Get That Job 21/01/19

Excellent course, everyone on it was polite and friendly including the tutor.

BDWP8G06 - Get That Job 01/07/19

I am completely satisfied and grateful for the help.

CB108 - IT For You (4/3-6/3)

I have enjoyed the course but think it should be longer.

CB110 - IT For You (15/4-17/4)

I wanted to do a course on spreadsheets and word processing but who I came to see sent me on this course.

CB303 - IT For You

I enjoyed it very much.

I learn now about computers. I can use E Mail and print and search and Google Map.

I strongly agree because I get much more help from the tutor.

This course helps in my new life. It is my first time how to use the computer and the tutor is very nice. I've enjoyed very much this course.

When I joined the class I didn't know about many things about computers but now due to this course I have learnt many things. The tutor taught me in a very good way. I really enjoyed the class

CB304 - IT For You (16/1/19)

Thank you very much to the tutor. I really appreciate the help. My English is also now better.

CB401 - Confidence

Tutor was an absolute joy. Made the course a happy place to be. Would recommend the course to others.

CB421 - Confidence (24/1-14/2)

Because I was encouraged to work in a pair during the class. This was a good thing.

CB422 - Assertiveness (28/2-21/3)

It's the truth - positive thinking with positive social behaviour.

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CB443 - IT For You (1/11/18)
I was very happy about the course and my tutor. My tutor used different ways to teach me.
I'm very happy for this course. Thank you BALC.
I've enjoyed this course because I learned a lot of new things. This course is very helpful for me in my future. I like the tutor because she is very nice and she teach me well and was helpful.
CJC321 - Let's Get Digital
Had no idea this course was taking place until my friend just mentioned it out of the blue.
CJC400 - Let's Get Digital
Excellent course. Lots of info. Very patient tutor and also very knowledgeable. As more of everything is being placed online/digital, would like a more in depth course covering Facebook etc. (Some shops are now only Facebook).
I have thoroughly enjoyed these six weeks and have learned so much. I am now buying things online without my husband on my shoulder although he thought he was helping! I am heading for bankruptcy! I have learned so much and have enjoyed everyone's company and meeting new people. The tutor is excellent-very friendly and encouraging. She invited everyone to e mail whenever they wanted to. Something else I learned.
CLH500 - Getting Into Work
Agree. Good course. Teacher great helping the class!
Excellent course and well delivered
CTC441 - Basic ICT (10/1-31/1)
Enjoyed the course. Handouts extremely informative. Feel I have gained much more confidence so have definitely achieved my goals. Thanks to the tutor.

Wellbeing

CMHB120 - Mindfulness
It's been a pleasure.
CMHB220 - Mindfulness
The course was enjoyable and the tutor was fabulous. Wanted the course to be much longer. Will look into more courses
CMHB221 - Mindfulness
It all helps to reinforce keeping my stress levels at bay, as that can be a work in progress. Thank you for this opportunity.
It was very hard to find the course as I did not know it existed and though I looked at my local library and health centre there was no information available.
CMHB340 - Tablet & Apps For Wellbeing
It's been a nice experience.
This course has been great, well taught and cleverly organised. We have all been encouraged by the tutor and have helped each other along the way. The tutor is lovely and is endlessly patient with us all. I have seen a significant improvement in my wellbeing. Thank you.
CMHB342 - Tablet & Apps For Wellbeing
Enjoyed the learning experience.
I have enjoyed being on this course.
CMHB401 - Improve Your Mood Through Food
The course has helped me get out and learn how to cook different foods.

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CMHB440 - Bake Yourself Happy (27/9)
I will miss doing the course and the people I have met. It has been a wonderful experience.
It was brilliant will miss it.
CMHDL200 - Mindfulness Taster
Excellent taster session-well planned and orchestrated. Both tutors were friendly, created a safe environment and excellent learning encouragement.
CMHDL201 - IT Taster
Needs promoting more widely in the community.

Work Programmes

BDWP8CC02 - Childcare Level 1 03/06/19
A wonderful chance to meet a lovely person, the tutor at BALC.
BDWP8CR02
The centre is not advertised well to all walks of life. Need promoting to all adults more.
This course is fantastic, the tutor Liz Jones is excellent.
BDWP8CR03 - Care Work Level 1 24/6/19
Have done another course a couple of weeks ago so I know the procedure

Preparation for Life and Work – Independent Living

B104 - Furthering Skills In Employability - LDD
Because I have learned new skills.

Family Learning

GF440P - WHAT'S COOKING
Tutor was/is great.
SG200P - FAMILY LITERACY
I am very pleased with the way things were explained. And I am very happy with the outcome.
The course was very helpful and the tutor explained things in a very understanding manner.
SG204P - Family Numeracy
An excellent way of learning how to support my child.
This course was very helpful to learn the new ways and strategies in maths. This is very helpful to be able to work with my child to improve her maths.
WH400P - Family First Aid
I had a great time and learnt so many new skills. Sue was brilliant.

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Introductory Courses

B343X - Spanish Year 1
The tutor is fantastic and teaches local customs as well.
B344Y - Italian Year 1
Good standard of teaching.
R520X - Spanish Year 1
The tutor is excellent and wish to carry on with her to level 2.
Really enjoying the course. V. Informative and welcoming.

Report prepared by:
Giovanna Kerwin
Quality and Marketing Officer
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